

## PrinterCloud Administration Examination

The purpose of this document is to challenge an Admin with some FAQs one might need to keep in mind in supporting a PrinterCloud environment. It is not an exhaustive list and PrinterCloud Administrators will want to become familiar with our Product documentation in depth. This page should be used by Admins as a tool to demonstrate a comprehensive understanding of the product and identify areas where the need to review. For your own purposes please add to this list as you see necessary

- Do “Users” accounts on the Customer Manager portal refer to end-users in your customers’ environments or your customer’s IT Admins?
- Do “Users” accounts in a customer PrinterCloud account refer to end-users in your customers’ environments or your customer’s IT Admins?
- Which web browsers are supported by the PrinterCloud web pages? If any, which browsers require additional browser plugins?
- True or False. All print jobs sent from the client workstation first travel to the PrinterCloud Instance and then are directed to the proper printer.
- True or False. The IP Address range object defines the acceptable IP address range of Printers within your network.
- Can Administrators use Active Directory Credentials to login to the Admin Console?
- Why is it important for you to enter valid information into the registration screen when requesting your free PrinterCloud Trial?
- How can a client can be Authorized with the PrinterCloud server?
- Does Device Authorization require any additional configuration steps such as setting up SNMP, SMTP, or LDAP to function properly?
- Can an authorization code be used by more than one end-user as long as it is used by the specified date/time?
- What is the benefit of importing from a Windows Print Server versus a direct IP print scan and import?
- If you needed to configure SNMP monitoring from public to private, where would you make that change?
- Where is the Active Directory domain configured within PrinterCloud?
- What are the ways to automatically push the client to workstations?

- What is the config.ini file?
- Can the client be manually installed without administrator rights?
- When would IP address range deployments be useful?
- What are the benefits for a Company to be able to auto-deploy printers?
- Do you have to restart the computer after an auto-deployment is made?
- What is the benefit of an end user having the ability to install a printer themselves?
- What are the different ways to access the self-service page?
- How can you restrict access to printers or folders on the self-service page?
- What is the value of having print job cost reports?
- How do you schedule reports to automatically be sent to members in the finance department of an organization?
- What report shows where the PrinterCloud client agent is installed?
- How can PrinterCloud help someone with limited bandwidth at certain company sites?
- Do you need to install PrinterCloud hardware at each remote site to locally download drivers and settings?