

Equitrac Professional™ 3.52

Technical Specification Data

SOFTWARE REQUIREMENTS

- Windows® 98, ME, NT, 2000, 2003, XP (Workstation, Professional or Server versions are acceptable)
- Symantec™ pcAnywhere access
- IIS should be disabled; EP configurations cannot co-exist with IIS running on the default port; can configure IIS to run on a different port

HARDWARE REQUIREMENTS

Installation Type	Fewer than 50 Desktop Clients	More than 50 Desktop Clients
Starter Kit, fewer than 6 devices	600Mhz, 2GB free, 128MB Ram (256MB for W2K or XP, 2K3), Win98, ME, NT, 2K, XP, 2K3	Equitrac Tower PC or Equivalent Win98, ME, NT, 2K, XP, 2K3
Small, 15 or fewer devices, 0-250 Extensions and/or PartnerJET seats	Equitrac Tower PC or Equivalent Win98, ME, NT, 2K, XP, 2K3	Equitrac Tower PC or Equivalent Win NT, 2K, XP, 2K3
Standard, 16- 50 Devices, 251-1500 Extensions and/or PartnerJET seats, Server Printing	Equitrac Tower PC or Equivalent Win NT, 2K, XP, 2K3	Equitrac Tower Server or Rackmount Server or Equivalent Win NT, 2K, XP, 2K3
Large Install, 51+ devices, 1501+ extensions and/or PartnerJET seats, Server Printing	Equitrac Tower Server or Rackmount Server or Equivalent Win NT, 2K, XP, 2K3	Equitrac Tower Server or Rackmount Server or Equivalent Win NT, 2K, XP, 2K3

Equitrac recommends dedicated machines for all installations. Equitrac Professional requires a dedicated machine except for Starter Kits. All server class machine installations should be on a dedicated machine, or in the case of a virtual server, on virtual machine space dedicated to the Equitrac Professional system only. Equitrac Professional should never be installed on an existing production server or on a workstation also running Accounting or Time & Billing software. These requirements are intended to provide high availability and good performance of the system and to minimize disruption in the process of installation and maintenance.

SERVER SPECIFICATIONS

Server Type	Equitrac Tower PC	Equitrac Tower Server	Equitrac Rackmount Server
Chassis	Easy split open, grey Mini Tower Base	Easy access tower (not rackable)	Rack Density 1U
Processor	Intel® Pentium® IV, 2.26GHz, 512K Cache	Intel® Xeon, 1.8GHz 512K L2 Cache	Intel Xeon, 2.4 GHz, 512K Cache
Memory	512MB, Non-ECC, DDR 266MHz, 1x512	512MB (max 4GB) ECC DDR 266MHz SDRAM	512 MB DDR SDRAM, 266MHz, 2x256 DIMMS
Storage	Dual 20GB EIDE, 7200 RPM, Value ATA/100 Hard Drives	Dual 20GB IDE, Hard Drives, Max 876GB SCSI Internal Storage	Dual 36GB 10K RPM Ultra 320 Hard Drives, SCSI
O/S	Windows 2000 Professional	Windows Server 2003, 5 Client Access Licenses	Windows Server 2003, Standard Edition
Brand & Model	Dell™ Optiplex™ GX270T	Dell PowerEdge™ 1600SC	Dell PowerEdge 1750

Equitrac Server specifications are subject to change without notice.

LICENSABLE OPTIONS

Desktop Client:

- **Hardware:** 486DX 66MHz, 16MB RAM, 500MB HD Space
- **Software:** Windows 98, NT 4.0, 2000, 2003 or XP; LAN or WAN connection to Equitrac Professional Server

Call Accounting

These are the recommended CDR Buffer models for each PBX in an Equitrac Professional Call Accounting installation:

Site Size and Volume	Buffer Type
1-250 Extensions & fewer than 2500 calls/day	NETBuffer (1MB)
250+ Extensions or more than 2500 calls/day	NETBuffer XP (8MB)

Equitrac Professional Call Accounting will support a maximum of 10,000 extensions per system or 100,000 call records per day.

PartnerJET:

PartnerJET Client Software:

Minimum workstation requirements are:

- 486DX, 66MHz, 16MB RAM, 8MB HD space
- Windows 98, NT4, ME, 2000, XP, 2003
- Access to shared folder on File Server, Peer Machine or NAS

PartnerJET Administrator:

Same minimum requirements as Desktop Client:

- 486DX 66MHz, 16MB RAM, 500MB HD Space
- Windows 98, NT4, ME, 2000, XP, 2003
- LAN/WAN connection to Equitrac Professional Server

Server Printing:

Server requirements:

- Pentium III Processor
- Windows 2003, 2000, NT 4.0 Servers
- 250 MB of RAM
- 5 GB available disk space

Workstation Support:

- Windows NT Workstation 4.0, 2000 Pro, 98, ME, XP

PartnerJET Global Directory Requirements:

- PartnerJET Client accessible (UNC or Drive Letter) shared folder required at each office
- 10-100MB Typical space requirement per Global Directory
- Maximum 500 client workstations per global directory

DMS Integration:

- Hummingbird® PCDocs: v3.7, v3.9
- Hummingbird DOCSFusion: v4.0, v5.0, PowerDocs Client
- Hummingbird DM5: v5
- iManage®: WorkSite 6.5, ServerBase 7.1, 5.x, 6.x, and 7.x Clients, Interwoven Worksite 8.0
- Worldox®: 2000

Printer connectivity and support

- PostScript, PCL & PCL6 printers
- All LPR-compatible adapters
- Parallel port connections
- All Windows NT-supported connections
- Many other network adapters

DMS Integration:

- DOCSOpen (client and server): 3.9.0, 3.9.5
- WORLDOX (client and server): WORLDOX 2000
- iManage (server): 5.3, 6.0, 7.1
- iManage (client): InfoRite 5.3, DeskSite 6.0